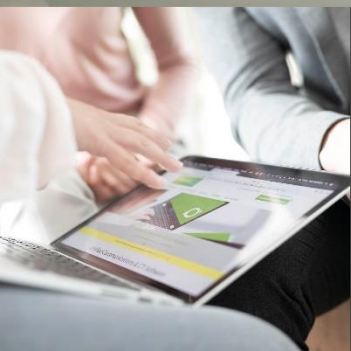




estos

enables easy communication



ProCall 7 & 6 comparison

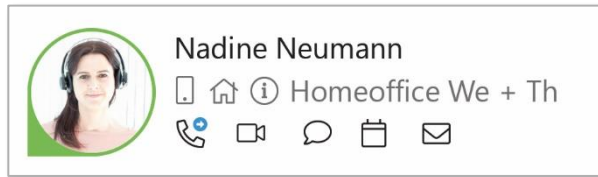
Unified Communications & CTI Software Suite



User experience (1/2)

ProCall 7 Enterprise

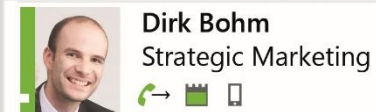
Presence Area Modernization



- Adaptation of the Google Material Design Guidelines in ProCall for Android
- Presence icon with ring CAP
- Differentiation of presence, information and action areas in ProCall for Windows

Hardware requirements (minimum)
Client

ProCall 6 Enterprise

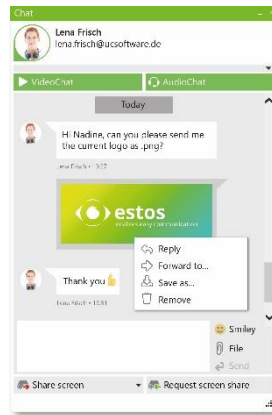


- Standard presence icon

User experience (2/2)

ProCall 7 Enterprise

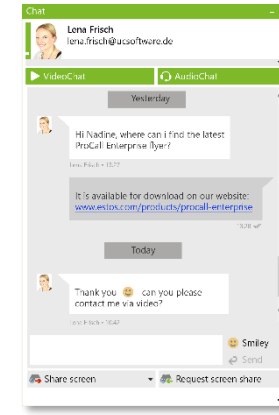
New chat functionalities



New chat functionalities

- File transfer with file size and black list policy
- Reply to messages (citation function)
- Higher-level search for chats and message
- Easier creation of group chats
- Forward chat messages to colleagues

ProCall 6 Enterprise



- No file transfer
- No Reply to messages (citation function)
- No forward chat messages

System Integrator point of view (1/7)

ProCall 7 Enterprise

End of life 2025

System Requirements

- Windows Server **2019**/2016/2012R2
- Windows 10/8.1
- MacOS
- iOS
- Android

Supported third party products

- Office 365/**2019**/2016/2013 (x86 /x64)
- Exchange Server **2019**/2016/2013
- G Suite (Google Apps for Work)
- SQL Server **2019**/2016/2014

ProCall 6 Enterprise

End of life 2022

- Windows Server 2016/2012R2/2008R2
- Windows 10/8.1
- MacOS
- iOS
- Android

- Office 365/2016/2013 (x86 /x64)
- Exchange Server 2016/2013
- G Suite (Google Apps for Work)
- SQL Server 2016/2014/2012

System Integrator point of view (2/7)

ProCall 7 Enterprise

- **HFO Crown Centrex**
- **Reventix Virtuelle Telefonanlage**
- **Autophone aut-voice**
- Alcatel OXO Connect
- Alcatel OXE
- Asterisk
- Auereswald (FONtevo)COMpact/COMmander
- Avaya IP Office
- Bintec elmeg
- Innovaphone

ProCall 6 Enterprise

- Alcatel OXO Connect
- Alcatel OXE
- Asterisk
- Auereswald (FONtevo)COMpact/COMmander
- Avaya IP Office
- Bintec elmeg
- Innovaphone
- Mitel MiVoice 400
- Mitel MX-ONE
- Panasonic KX-NS (x) Series

SIP softphone interoperability

System Integrator point of view (3/7)

ProCall 7 Enterprise

- Mitel MiVoice 400
- Mitel MX-ONE
- Panasonic KX-NS (x) Series
- Unify OpenScape 4000
- Unify OpenScape Business

ProCall 6 Enterprise

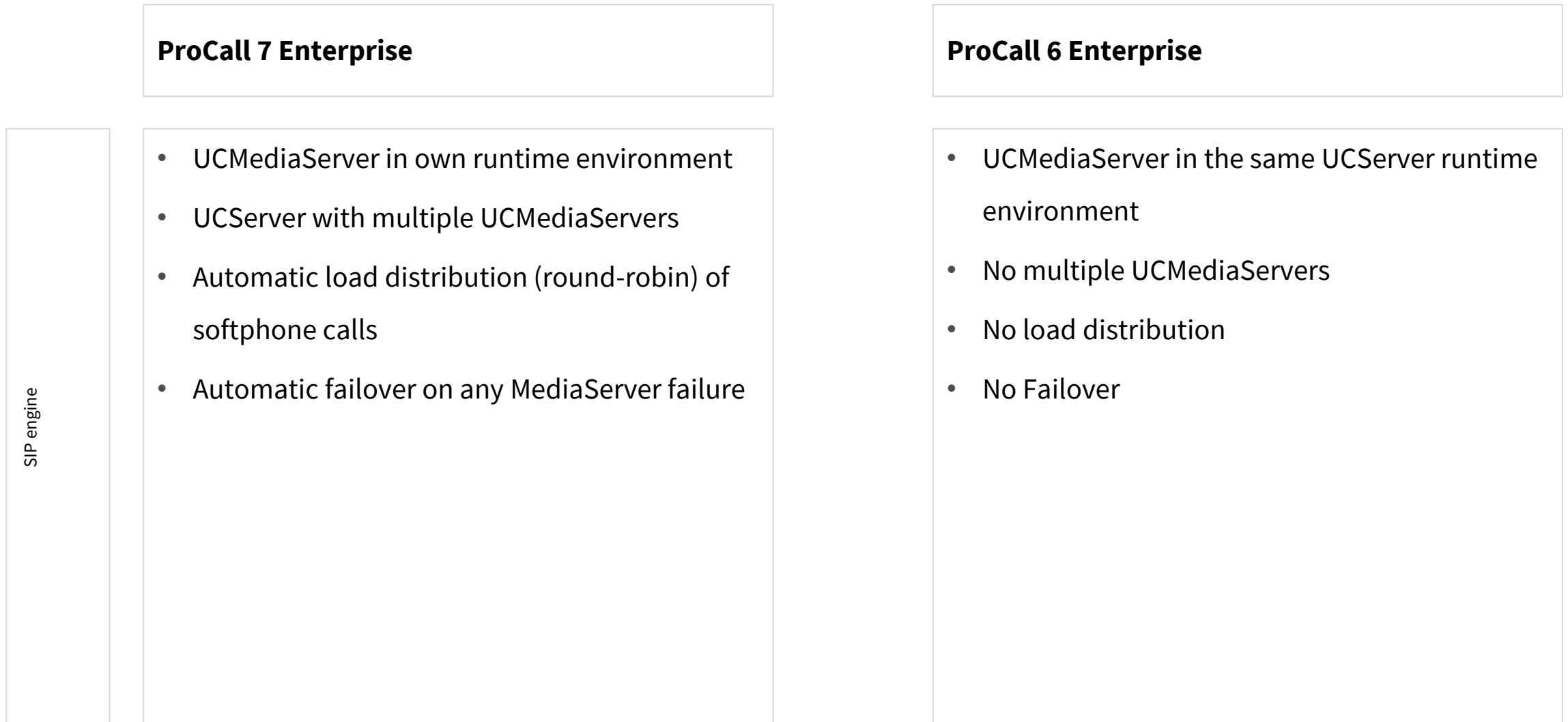
- Unify OpenScape 4000
- Unify OpenScape Business

SIP softphone interoperability

System Integrator point of view (4/7)

ProCall 7 Enterprise		ProCall 6 Enterprise	
Hardware requirements (minimum) Server	• CPU: 4 Core @3Ghz • RAM 4GB • Disk space: 1GB • Network: 1 Gbit		• CPU: 4 Core @3Ghz • RAM 4GB • Disk space: 1GB • Network: 1 Gbit
	• CPU: 2 Core@2Ghz • RAM: 2 GB • Disk Space: 1 GB • Network: 100 Mbit		• CPU: 2 Core@2Ghz • RAM: 2 GB • Disk Space: 1 GB • Network: 100 Mbit

System Integrator point of view (5/7)

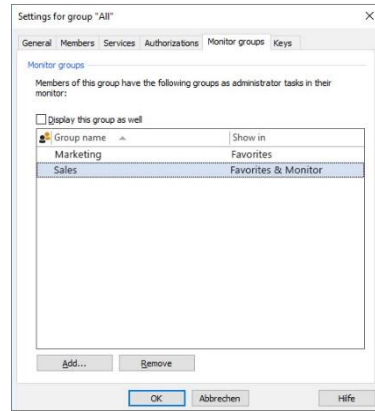


System Integrator point of view (6/7)

ProCall 7 Enterprise

ProCall 6 Enterprise

New Administration configurations



- Favorite contacts, monitor contents and keys
Configuration with UCServer Administrator & UCServer Groups
- Action can be activated on the client via UCServer profiles or ADM templates

New Administration configurations

- configuration via manual customization of XML files
- administrative distribution only possible via group policies

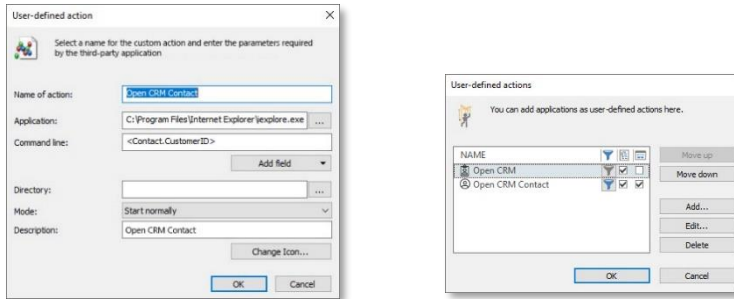
System Integrator point of view (7/7)

ProCall 7 Enterprise

ProCall 6 Enterprise

One click Business Process Integration

One click Business Process Integration



Open CRM contact

- Configuration via user-defined actions
parameterizable call-up of third-party applications
and Individual or administrative configuration
- Menu or call window integration in ProCall for
Windows - context menu can be extended with
contact specific actions

- configuration via manual customization of XML
files
- administrative distribution only possible via
group policies

UCC & CTI functionalities (1/2)

ProCall 7 Enterprise

UCC

- Softphone functionality
- GDPR conformity
- Contact Portal
- Multimedia business card
- Client for MacOS
- Apps for Android, iPhone & iPad
- Audio/ Video chat
- Bluetooth integration
- Federation
- Fax Integration

ProCall 6 Enterprise

- Softphone functionality
- GDPR conformity
- Contact Portal
- Multimedia business card
- Client for MacOS
- Apps for Android, iPhone & iPad
- Audio/ Video chat
- Bluetooth integration
- Federation
- Fax Integration

UCC & CTI functionalities (2/2)

ProCall 7 Enterprise		ProCall 6 Enterprise	
UCC	• Desktop sharing • File Sharing • 64 bit technology • MultiSite / MultiVendor		• Desktop sharing • 64 bit technology • MultiSite / MultiVendor
CTI	• ACD agent control • Remote Office • CTI convenience feature • Hotkey selction • Click2Dial • Reverse serch • Busy lamp field • Groupware integration		• ACD agent control • Remote Office • CTI convenience feature • Hotkey selction • Click2Dial • Reverse serch • Busy lamp field • Groupware integration

Always up-to-date!

General product information



estos.com/produkte/procall

estos partner portal and shop



my.estos.de

Technical information



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