

Supported Telephony Functions

ProCall 6.3 Enterprise Windows Client V 6.3.0

PBX: **Unify OpenScape 4000**
 PBX Version: **V8 R1**
ECSTA for Unify OpenScape 4000 5.0.6.125

Action	TAPI	SIP
Dial	☑	☑
Hang up	☑	☑
Answer Call	☑	☑
Hold Call	☑	☑
Call Back	☑	☑
Reject Call	☑	☑
Forward Call (without answering)	☑	☑
Forward Call (after answering)	☑	☑
Setup Consultation Call	☑	☑
Toggle	☑	☑
Connect Consultation Call	☑	☑
Initiate Second Call (e.g. from Hold)	☑	☑
Accept Second Call	☑	☑
Reject Second Call	☑	☑
Forward Second Call (without answering)	☑	☑
Forward Second Call (after answering)	○	☑
Create Conference Call (3 Participants) *	☑	☑
Add further Participant to Conference Call	☑	☐
Remove Participant from Conference Call	◇	☐
<u>Pickup Call:</u>		
• TAPI - TAPI	☑	—
• TAPI - SIP via Feature Code	○	○
• SIP - TAPI	—	☑
• SIP - SIP via Feature Code	○	○
DTMF	☑	☑
Dial Ringing Tone	◇	○
<u>Call Forwarding</u>		
• provided by PBX via TAPI	☑	○
• via Feature Code	◇	○
• provided by UCServer*	—	☑
Do Not Disturb (via Presence)	☑	☑
Do Not Disturb (via Line)	☑	☑

*Call forwarding provided by UCServer adjustable for: internal/external/all, always/at busy

- ☑ Function available
- ☐ Available/Function planned/Realization
- Not relevant
- Not applicable due to technical limitations
- ◇ Function not tested. Full tests are pending

ProCall 6.3 Enterprise

Mobile Apps

Supported Functions for SIP-Lines in Mobile Apps for connection via UCConnect:

Action	Android	iOS
Dial	✓	✓
Hang up	✓	✓
Answer Call	✓	✓
Reject (without answering)	✓	✓
Second Call on SIP Line	Busy Line for Caller	Busy Line for Caller
Incoming Call on SIP Line while active mobile phone Call		
• Answer call	<input type="checkbox"/>	✓ Mobile Call on hold
• Reject	<input type="checkbox"/>	✓
Incoming mobile phone Call while active SIP Line Call:		
• Answer call	✓ SIP Line Call is terminated	✓ SIP Line Call on hold
• Reject	✓	✓
DTMF	✓	✓
Do Not Disturb (via Line)	✓	✓

* Depending on the functions of the network provider

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