Supported Telephony Functions in ProCall 6 Windows Client

Comparison of the telephone features in the ProCall 6 Windows client when connected to the telephone system via estos ECSTA versus SIP. Please note that the functions depend on the telephone system's settings and are therefore not available in your environment or were not set up in the test scenario.

Mitel MiVoice Office 400

Date: 25/8/2017		ProCall Version: 6.0.0.48147	
Telephone system: MiTel Office 400 **ECSTA: Mitel MiVoice Office 400 , Version: 5.0.2.5088**		**Supported functions** **in Windows ProCall 6 Client**	
Action:		**TAPI**	**SIP**
Dial		☑	☑
Hang up		☑	☑
Answer call		☑	☑
Hold call		☑	☑
Call back		☑	☑
Reject call		☑	☑
Forward call (without answering)		☑	☐
Forward call (after answering)		☑	☑
Set up consultation call		☑	☐
Toggle		☑	☐
Connect consultation call		☑	☐
Initiate second call (e.g. from Hold)		☐	☑
Accept second call		◊	☑
Reject second call		◊	☑
Forward second call (without answering)		◊	☐
Create conference call		☑	☐
Add further participant to conference call		☑	☐
Remove participant from conference call		☐	☐
Pick up call:			
-- Tapi - Tapi		☑	—
-- Tapi - SIP		☐	—
-- SIP - Tapi		—	☑
-- SIP - SIP		—	☐
DTMF		☑	☑
Dial ringing tone		◊	—
Call forwarding:			
		☑	☐
		☑	☐
		☑	☐
		☐	☐
Do Not Disturb (via Presence)		☐	☑
Do Not Disturb (via Line)		☑	☐

☑ = Function available
☐ = Available/function planned/realization
ο = Not applicable due to technical limitations

— = Irrelevant
◊ = Function not tested. Full
     tests are pending