

Supported Telephony Functions

ProCall 6 Enterprise Windows Client

PBX:

PBX Version:

bintec LAN TAPI

since Version 6.4.0

bintec elmeg be.IP plus

R 10.2 Rev6 SP2

64bit, Version 3.1.1.0

Action	TAPI	SIP
Dial	✓	✓
Hang up	✓	✓
Answer Call	✓	✓
Hold Call	□	✓
Call Back	□	✓
Reject Call	✓	✓
Forward Call (without answering)	✓ ¹	✓ ²
Forward Call (after answering)	○	✓
Setup Consultation Call	✓	✓
Toggle	✓	✓
Connect Consultation Call	○ ³	✓
Initiate Second Call (e.g. from Hold)	✓	✓
Accept Second Call	✓	✓
Reject Second Call	○	✓
Forward Second Call (without answering)	✓	✓
Forward Second Call (after answering)	○ ⁴	○ ⁴
Create Conference Call (3 Participants) *	✓	✓
Add further Participant to Conference Call	○	□
Remove Participant from Conference Call	✓	□
<u>Pickup Call:</u>		
• TAPI - TAPI	✓ ⁵	—
• TAPI - SIP via Feature Code	✓ ⁶	—
• SIP - TAPI	—	✓
• SIP - SIP via Feature Code	✓	✓
DTMF	✓	✓
Dial Ringing Tone	◇	—
<u>Call Forwarding</u>		
• provided by PBX via TAPI	✓	○
• via Feature Code	✓	✓
• provided by UCServer ⁷	—	✓
Do Not Disturb (via Presence)	✓	✓
Do Not Disturb (via Line)	✓	✓



Function available



Available/Function planned/Realization



Not relevant



Not applicable due to technical limitations



Function not tested. Full tests are pending

Known issues and features:

- 1 External calls only
- 2 Not from internal telephones
- 3 By replacing the handset
- 4 Function available but faulty: both stations are connected
- 5 No internal calls
- 6 Input on the telephone
- 7 Call diversion adjustable in the UCServer for: all/internal/external, always/on busy

ProCall 6.3 Enterprise

Mobile Apps

Supported Functions for SIP-Lines in Mobile Apps for connection via UConnect:

Action	Android	iOS
Dial	✓	✓
Hang up	✓	✓
Answer Call	✓	✓
Reject (without answering)	✓	✓
Second Call on SIP Line	Busy Line for Caller	Busy Line for Caller
Incoming Call on SIP Line while active mobile phone Call		
• Answer call	□	✓ Mobile Call on hold
• Reject	□	✓
Incoming mobile phone Call while active SIP Line Call:		
• Answer call	✓ SIP Line Call is terminated	✓ SIP Line Call on hold
• Reject	✓	✓
DTMF	✓	✓
Do Not Disturb (via Line)	✓	✓

* Depending on the functions of the network provider

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