



Communication Solutions

# ESTOS ProCall One. Simply Convincing.

**ESTOS Software**  
Enhanced Office Productivity with CTI for single-User.



## ESTOS ProCall One

ESTOS ProCall One represents the new office productivity software for single workplaces, small offices and home offices. Equipped with features like computer telephony integration (CTI), contact data search & management, "Active Contact-" technology, journal as well as call planning the product has been designed for the Windows PC. It is aimed at professionals like self-employed, freelancers and sales managers to handle their communication via E-Mail or telephone. The software allows an optimized collaboration with business partners and customers, because it simplifies the work processes in general.

ESTOS ProCall One is a single-seat CTI-solution with basic and comfort telephony features like make call, answer call, retrieve call, consultation call, transfer and set forward call. For all incoming calls the available contact data is matched with the phone number and the appropriate contact details are shown up. The user is informed immediately who is calling with all important contact data. If no contact matches the phone number can be formatted comfortably and used for the leading application (e.g. Outlook). Tediously editing or copying of data is not required anymore. A journal provides a perfect overview of all calls.

ESTOS ProCall One has been designed for the integration with Microsoft Outlook, Lotus Notes & Tobit David Infocenter. Furthermore for the so called inverse search contact data can be processed via ODBC and LDAP.

The optional available ESTOS MetaDirectory enhances the opportunities of integrating even more contact data. Main system requirement for ProCall One is the installation of a so called TAPI driver for the phone on the Windows PC.

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