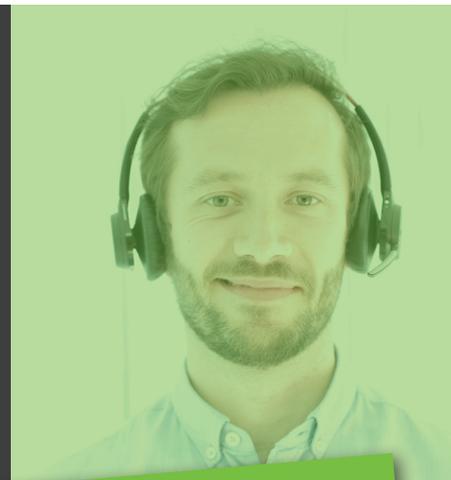




# ProCall DataCenter

Unified Communications & CTI für große Unternehmen  
Native Clients für Windows, iOS und Android

The interaction between people is the basis of all company processes. To communicate with each other is both a need and a necessity. Flexible workplace and working time models, as well as the rapid digitalization of all areas of life, present companies in Europe with ever greater technical, legal and organizational challenges. With its proven UC functions and business process integration capabilities, **ProCall DataCenter** has been reliably simplifying communication and business processes.



## Simple, location-independent and secure

Optimal accessibility, multiple communication channels and the secure, personal exchange of information contribute significantly to a productive working environment.

### Computer Telephony Integration (CTI)

CTI simplifies your day-to-day work steps and reduces sources of error. The telephone is controlled by the PC.

### Softphone Functions (SIP)

The integrated SIP compatible softphone allows employees to talk directly over the PC. Uncomplicated and safe, even on the move.

### Audio/Video Communication (WebRTC)

Based on the internet technology WebRTC (Real Time Communication), you benefit from easy face-to-face communication regardless of distance.

### Contact Portal/Multimedia Business Card

The company website becomes the medium of interaction for your customer. With text, audio and audio/video chats. Cloud-ready thanks to UCConnect.

### Screen Sharing

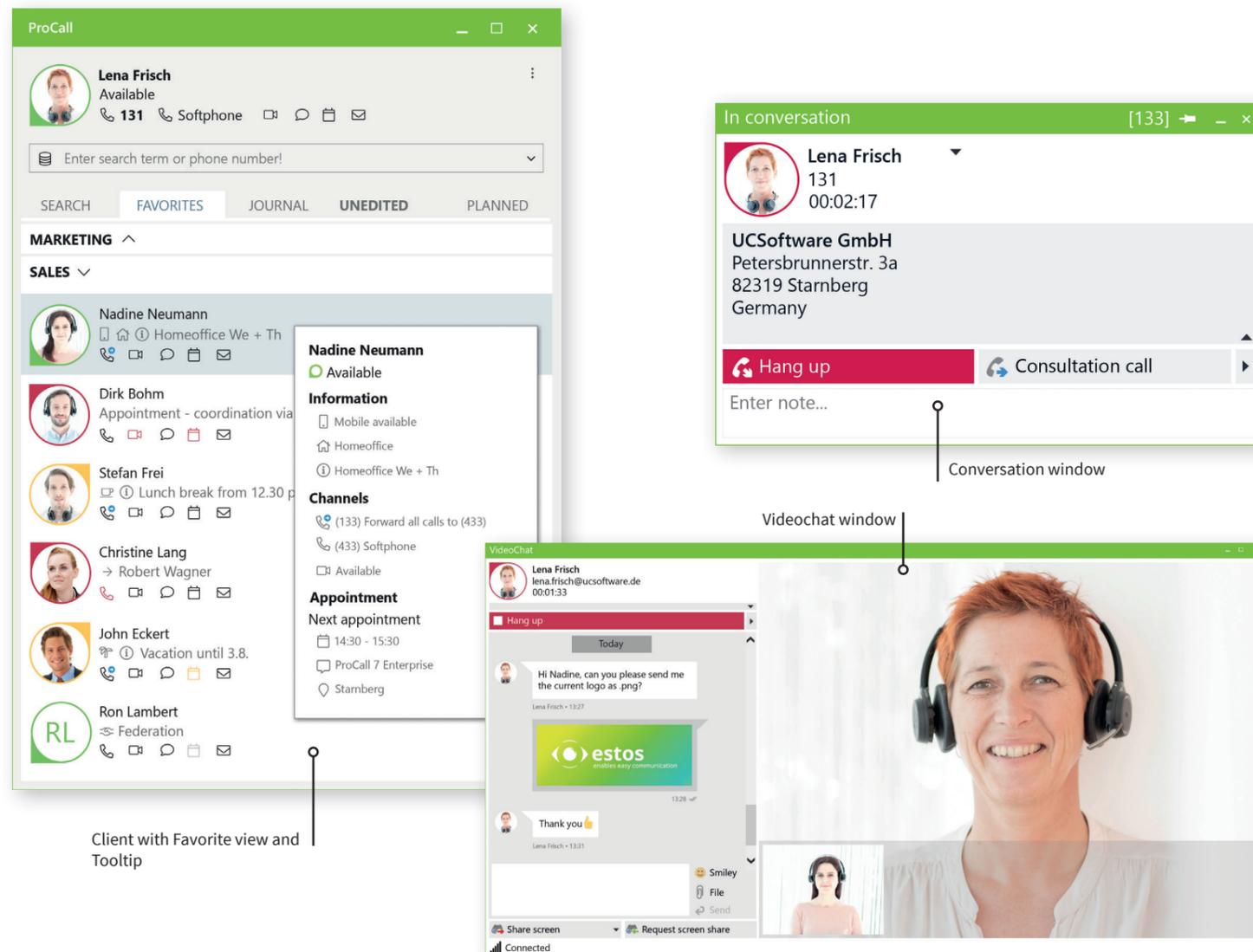
The simple screen sharing allows you to view and work on documents with your call partner.

### Federation

Networking via federation allows you to securely exchange information beyond your company's borders.

### MultiSite

Connect different office locations to the same UCServer. Presence and contact information can be viewed across branches.



## Maximum flexibility

A company's communication, both internal and external, is becoming increasingly diverse. As a unified communications & CTI software suite, ProCall Enterprise offers its users maximum flexibility in their daily work.

### Instant Messaging (Chat)

Easily share text messages with colleagues or customers, or pass on important information quickly and straight away.

### Presence Management

View your colleagues' availability at a glance and choose the appropriate communication method.

### Business Process Integration (CEBP)

Go one step further and integrate the communication functions into your company's business processes. This creates added value.

### Unified Messaging Integration

Integrate Unified Messaging Services such as fax, voice mailbox, and SMS text messaging into ProCall Enterprise for additional communication functions. With ixi-UMS Business.

### MultiVendor

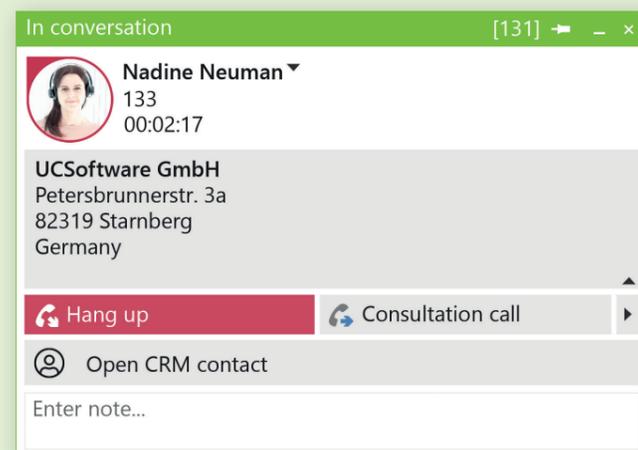
Integrate different telephone systems from various manufacturers into one application, whether from the cloud or on the premises.

### MultiDevice

MultiDevice means that ProCall Enterprise is platform-independent and device-spanning, and also offers native clients for macOS, iOS and Android.

### Integration with Bluetooth

In addition to CTI for your desktop phone, ProCall Enterprise also offers CTI functions for smartphones and Bluetooth enabled mobile phones. As simple as in a car.

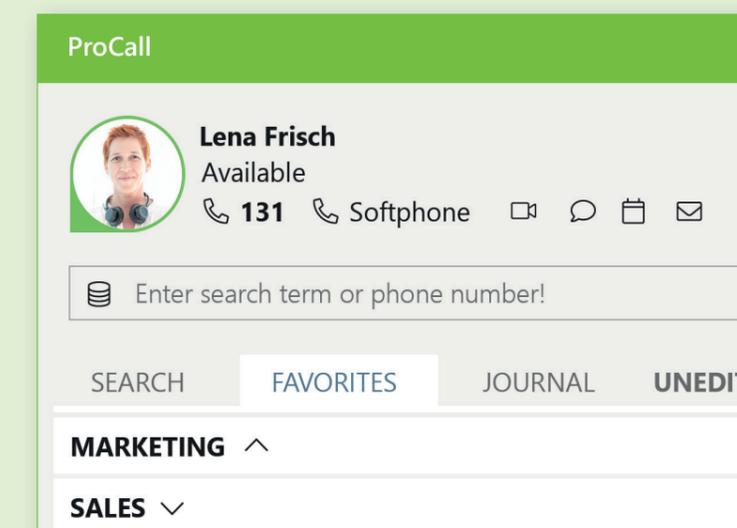


## OPEN CRM CONTACT

The greatest value of a UC application is created when it is integrated as much as possible into the business processes and procedures of a company. Tiresome routine tasks, e.g. checking customer data during a telephone call, are to be simplified for users and therefore errors minimized. ProCall Enterprise makes the integration of business applications easier than ever before. The configuration is carried out individually at each workstation or administratively on the UCServer.

## SIP SOFTPHONE

In projects with many phone extensions that are to be equipped with the ProCall Enterprise Softphone, the technical limits of scaling have so far been quickly reached. Changes to the UCServer and Media Server have significantly raised these limits and improved reliability. In addition, other systems – HFO Crown Centrex, reventix virtual telephone system, autphone aut-voice – can now be switched on with the softphone. Users also benefit from the new version: They can now change the input/output device during a call.



# Communicate and Collaborate Better In the Mobile World.

## UC & CTI Functions on the move

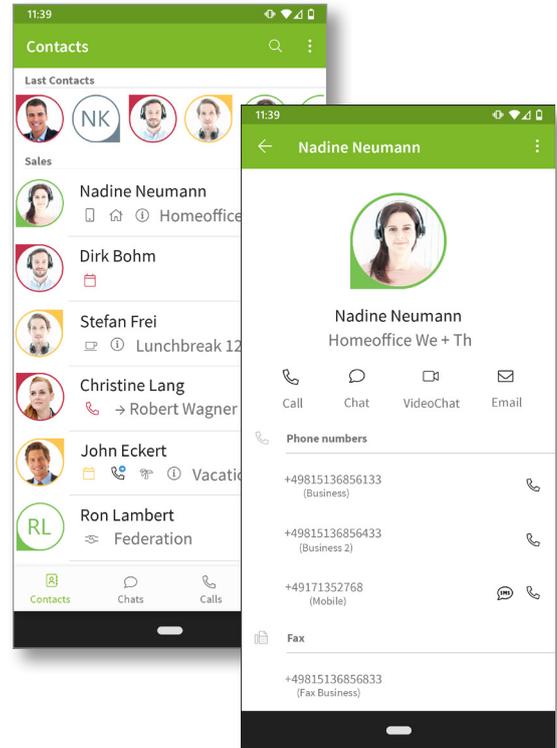
### App for Android

The ProCall App for Android has been redesigned based on the current Google Material Design Guidelines for Android to make it as intuitive as possible for Android smartphone users. Care has been taken to ensure that the display and control elements correspond to those of the ProCall Windows client as far as possible.



### App for iOS

With ProCall Mobile, the native app for iPad, iPhone and Android, users can easily access selected and proven unified communications and CTI functions from the bestselling ProCall Enterprise. Important data on business contacts and information on the availability of colleagues enables efficient communication at all times, even when on the move. Features such as video chat or the integration of softphone functions (SIP) significantly upgrade the app.



### The key features of ProCall Mobile

- Use the office phone on the move
- Fast access to business contacts and all communication functions
- See the last contacts quickly at a glance
- Chat for fast and secure exchange of messages
- Always be efficiently organized with a personal call journal
- Integration of common CRM, ERP and industry software. Relevant information immediately available for up-to-date contact data
- Personal communication with audio/video chat
- Instant messaging and presence management, also for external business partners through federation



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