

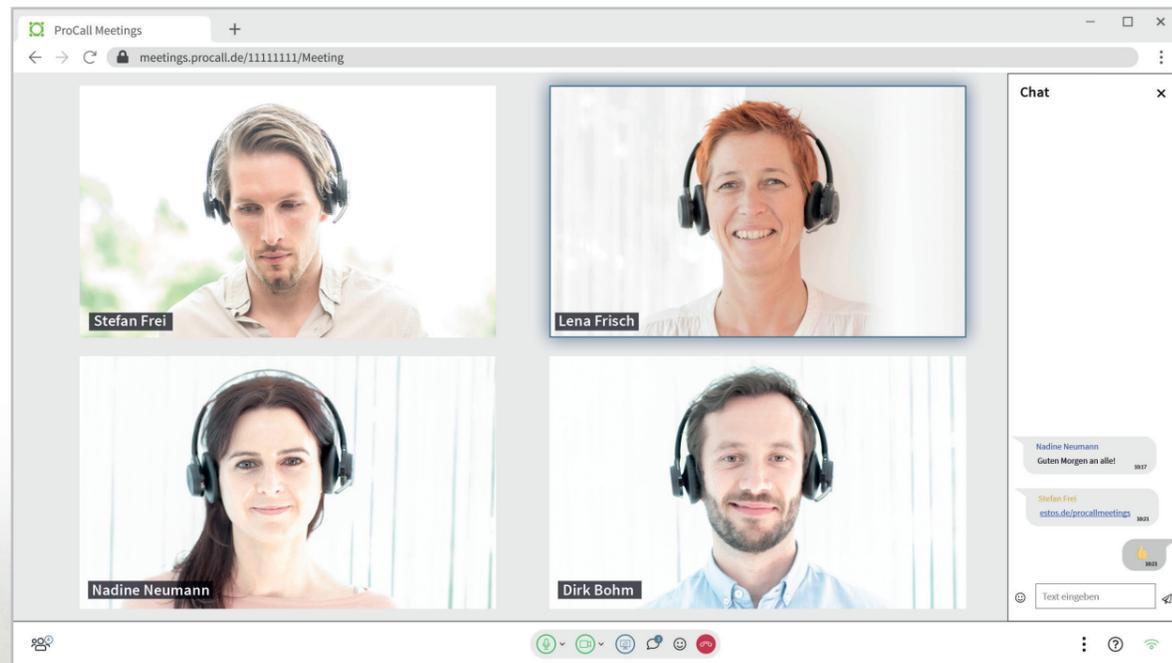
Supports communication and collaboration



ProCall Meetings

Easy online meetings and video conferencing

ProCall Meetings is an add-on to ProCall Enterprise and allows you to easily organize and hold online meetings and video conferences with up to 15 participants. You can work from anywhere: Participation is easy in the browser without any software downloads or plug-ins.



Visualizes communication data

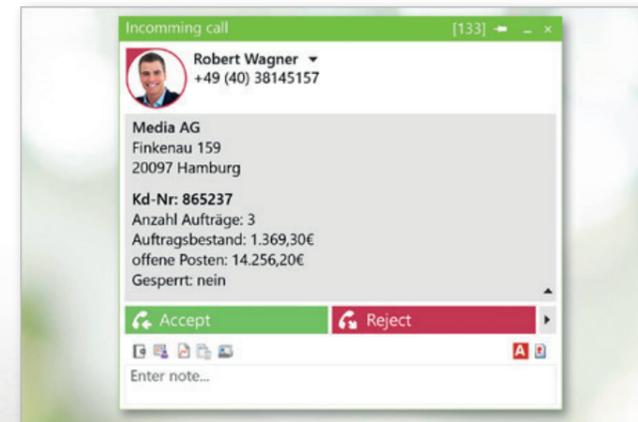


ProCall Analytics

Practical analysis tool

ProCall Analytics is an add-on module for ProCall Enterprise, which displays your communication data in clear dashboards. Due to smooth integration in ProCall Enterprise, the configuration effort is minimal. All communication data is automatically read out and displayed in real time.

Improves customer service



MetaDirectory

Smart contact management

The MetaDirectory merges different databases into a single LDAP directory. By linking the MetaDirectory to ProCall Enterprise, all available information about the caller is displayed as soon as the call is received. In addition, employees can search for contact data in their ProCall client.

Expands communication channels



ixi-UMS

Classic communication

ixi-UMS is a unified messaging software with which services fax, voice and SMS under one user interface. can be managed. Integrated in Procall Enterprise, users can send faxes directly from their client. The technical processing is handled by the unified messaging server ixi-UMS.



Nadine Neumann



Presence integration in ProCall Enterprise is a major benefit. The corresponding status „busy“ as well as the information „in a meeting“ is visible to colleagues and can be combined with „do-not-disturb“ and „busy-on-busy“.

***NEW



More information
estos.com/expand-procall

